



## Contract Holder (Tenant) Fee Information

Item	Cost	Responsible for Payment of Cost
Loss of keys, security key/fob	Cost of replacement keys/fob	Contract holder
Replacement of locks due to key loss	Cost of locksmith and replacement locks	Contract holder
Utilities and Services	Reasonable costs incurred by landlord as a result of contract holder disconnecting utility supplies to the property, or non-payment of services throughout the duration of contract	Contract holder
Costs and charges	Reasonable costs incurred by the landlord as a result of contract holder's breach of occupation contract	Contract holder
Late payment of rent	Pay to the Landlord interest at the rate of 3% per annum above the Bank of England's base rate on any rent or any other money remaining unpaid for more than seven days	Contract holder

**CLIENT MONEY PROTECTION** RICS provide client money protection for R K Lucas & Son

**REDRESS SCHEME** R K Luas & Son is a member of the Property Ombudsman